

1. **General Corrections:** Makes grammatical and punctuation corrections and corrects various pages references throughout the document. Adds references to the communities of Bethel, Yakutat and Twin Hills where they were missing in community lists, the service area map, and various rate pages.
2. **Past Due and Delinquent Bills [Sec 5.04]**
  - a. **What:** Revises the day when bills are considered **past due** to the 1<sup>st</sup> day of the month following the month the bill is rendered, rather than 25 days after the bill is rendered. Revises the day when bills are considered **delinquent** to the 15<sup>th</sup> day of the month following the month the bill is rendered rather than 40 days after the bill is rendered.
  - b. **Why:** Bills are usually issued on or before the 5<sup>th</sup> of the month. Under the existing rules the actual due date “floats” depending on when the bill was issued and how many days in the month, sometimes causing confusion. For simplicity and consistency, it is recommended to revise the dates to actual days of the month.
3. **Payment Places [Sec 5.06]**
  - a. **What:** Adds places where payment can be made including over the phone and electronically via the internet and removes “to a designated collector”.
  - b. **Why:** This section of the Tariff has not been revised since prior to 2005 when AVEC used to fly contractors to communities to collect payments in person when they were not paid by mail or in the office. Now internet and phone payment are common and AVEC no longer goes to the expense of flying contractors to communities for collections.
4. **Failure to Receive Bills [Sec 5.07]**
  - a. **What:** Adds notification “by paperless means” as a valid method for issuing bills.
  - b. **Why:** This acknowledges that many AVEC members have opted to reduce cost and reduce paper use by receiving paperless bills, rather than receiving hard copies in the mail.
5. **Payment in Advance [Sec 5.09]**
  - a. **What:** Adds words to clarify that no interest is paid on account credit balances and that upon closing an account all remaining funds, in excess of outstanding charges which the customer has with the cooperative, will be return to the customer by check.
  - b. **Why:** To clarify how moneys paid in advance are handled. This section was reviewed and revised as part of the addition of Prepaid Billing, but it applies to all accounts.
6. **Prepaid Service [Sec 5.18] New**
  - a. **What:** Establishes an alternative method of payment to allow customers to prepay for electricity and avoid accumulating dept by being automatically disconnected when they no long have funds in their account.
  - b. **Why:** To allow customers greater control in how much money is spent on electricity, allowing them to pay as they go. It provides options for members who

may have a poor payment history or may be unable to provide a large deposit to establish or re-establish service.

**7. Causes for Disconnection Without Notice [6.01]**

- a. What: Adds a reason for disconnection without notice for when a customer is enrolled in Prepaid Service and their account balance is below minimum.
- b. Why: Although customers enrolled in Prepaid Service are given notifications when their account balances are getting low and approaching the minimum, there is no delay in disconnection for additional notification when they continue use and get below the minimum balance.

**8. Causes for Disconnection With Notice [6.02]**

- a. What: Adds a reason for disconnection with notice for when a customer fails to abide by applicable rules of the Cooperative's Tariff, Articles of Incorporation, Bylaws or policies.
- b. Why: It is a requirement of membership to abide by the rules of the cooperative, it has been an omission of the Tariff to not include disconnection with notice for those members that cannot or refuse to remedy violation(s) of the cooperative rules.

**9. Schedule of Nonrecurring Charges [Sheet 80]**

- a. What: Deletes the Bethel specific after hours fee of \$50, and revises Field Service Fee to include after hours costs in actual costs.
- b. Why: Historically the additional \$50 charge has not been applied and service calls that are not the typical responsibility of the Cooperative are billed at actual cost.
- c. What: Changes late fee for delinquent bills from \$5 to \$10
- d. Why: Although a \$10 charge still does not cover the cost of notifying members and following up on past due bills it is hoped that the \$10 fee will encourage more people to pay on time. The \$5 late fee has not changed in more than 30 years.

**10. Schedule GS-1 Small Power Service [ Sheet 85]**

- a. What: Shows the customer, demand and energy rates separately for Bethel, Yakutat and all other villages according to the latest approved rate schedule.
- b. Why: The existing tariff showed only the rates for "all other villages". This correction shows rate information for all service areas.

**11. Schedule GS-2 Large Power Service [ Sheet 87]**

- a. What: Shows the customer, demand and energy rates separately for Bethel, Yakutat and all other villages according to the latest approved rate schedule.
- b. Why: The existing tariff showed only the rates for "all other villages". This correction shows rate information for all service areas.

**12. Community Extraordinary Costs [Sheet 107]**

- a. What: Expands the definition of Community Extraordinary Costs to include expenses due to vandalism and/or damages to utility projects or property, refusal of standard use of local landfill requiring export of waste from the community, expense for cleanup and remediation of hazardous waste or contaminated soil and extraordinary land acquisition or legal fees.
- b. Why: Extraordinary local community requirements can significantly affect operating cost in that community. This provision allows rates to be adjusted within a community to capture those extraordinary community costs.