



**RESIDENTIAL UTILITY CUSTOMER
DEFERRED PAYMENT AGREEMENT BASED ON FINANCIAL HARDSHIP
DUE TO COVID-19 PUBLIC HEALTH DISASTER EMERGENCY**

Member Name: _____ Owner [] Tenant []

Member Number: _____

Service Address: _____

Phone Number(s): _____ E-mail: _____

Legislation enacted in response to the COVID-19 public health disaster emergency has placed a moratorium on the disconnection of residential utility service for customers that are experiencing financial hardship related to the public health disaster emergency. The moratorium is effective from March 11, 2020, and continues until the public health disaster emergency ends. Members must enter into a deferred payment agreement with Alaska Village Electric Cooperative (“Utility”) to receive this benefit.

Accordingly, Utility and Member agree as follows:

1. Once the moratorium on disconnections ends, Utility will determine a reasonable payment schedule and notify Member of the schedule. The standard payment schedule will provide for repayment in equal monthly installments over a period of time equal to the period of the public health disaster emergency declared by the Governor, which began on March 11, 2020. If requested by Member, Utility may allow alternative repayment plans based on: the size of the delinquent account, Member’s ability to pay, Member’s payment history, the length of time the debt has been outstanding, the circumstances that resulted in the outstanding debt, and any other relevant factors related to the circumstances of Member.

2. Member agrees to pay Utility the deferred balance on their account in accordance with the payment schedule determined by Utility under Section 1 above. In addition, Member agrees to timely pay all future bills for service provided after the moratorium ends in accordance with Utility’s effective tariff.

3. Utility will not assess interest or late fees with respect to the deferred balance accrued during the public health disaster emergency if Member pays the deferred balance in accordance with the payment schedule.

4. Nothing in this agreement relieves Member of the obligation to pay for utility service or restricts Utility’s ability to recover all amounts due.

5. If Member fails to make any payment under this deferred payment agreement, the entire unpaid deferred amount will be immediately due and payable, plus any applicable late fees, finance charges, and interest charges associated with the unpaid amounts. Such failure shall also constitute cause for disconnection of service after due notice in accordance with applicable provisions of Utility’s tariff and, if applicable, the regulations of the Regulatory Commission of Alaska.

Date: _____

Date: _____

Member Signature

AVEC Member Services Representative